Complaints

Week Commencing 21st March 2011

Our Reference	Date	Problem/Fault	Location	Action taken	Other Reference	Cornwall Council Ward
HTC11/0040	21/03/11	Drains blocked causing water to flow down road and potentially flood houses at bottom of hill	Castel Wary Close, Helston	Reported to Highways		Helston South
HTC11/0041	21/03/11	Loose paving slab, large gaps around edges where flowing water can be seen some distance below	Outside ETS in Coinagehall Street	Reported to Highways, passed onto Tom Childs as a priority to be dealt with that day.	111744560	Helston Central
HTC11/0042	23/03/01	Litter along pavement/ road possible following rubbish collection	Clodgey Lane between Tesco and Football Club	Reported to refuse & recycling, street cleaned requested to clean section	585034	Helston North
HTC11/0043	24/03/11	Thorn hedge overgrowing pavement	Tarpuan, Clodgey Lane	Reported to Highways, passed onto Community Highways Steward to view hedge and serve notice on owners to cut hedge if necessary		Helston Central
HTC11/0044	24/03/11	Hedge overgrowing pavement	27 Tenderah Road	Reported to Highways, passed onto Community Highways Steward to view hedge and serve notice on owners to cut hedge if necessary		Helston Central
HTC11/0045	25/03/11	Cars parked in car park blocking steps down from bowling green. Complainant was blind and his guide dog was unable to get him past the obstruction	Castle Green Car Park	Reported to Highways - send someone out to deal with the situation		Helston Central