Complaints

Week Commencing 2nd August 2010

Our Reference	Date	Problem/Fault	Location	Action taken	Other Reference	Cornwall Council Ward
HTC10/0110	02/08/10	Overgrowth from neighbouring property obstructing footpath	Footpath from Barbican Close leading to Trenethick Barton	Reported to Highways		Helston North
HTC10/0111	02/08/10	Increase in dog fouling on footpaths	Footpaths around Gwendrona Close, Helston	Reported to Dog Warden		Helston North
HTC10/0112	02/08/10	Open area very untidy with grass 2' high	Open area to rear of properties near Gwendrona Close	Reported to the access team as an open space, they advised that they believed it was maintained by highways and passed it on to them.		Helston North
HTC10/0113	03/08/10	Granite stone that railings are set in is loose. There does not appear to be any cement around the stone.	Railings by edge of footpath at the top of Meneage Street near Olivers Terrace.	Reported to Highways		Helston Central
HTC10/0114	03/08/10	Dog Waste Bin overflowing	Charles Basset Close	Reported to Environmental Management		Helston Central
HTC10/0115	06/08/10	Water overflowing from manhole across road	Bottom of Penrose Road	Reported to South West Water, they said they had investigated the issue and there was no water or sewage leaks it was purely ground water. Reported it to the operations manager for environment to ensure the kennel that goes underground is not blocked		Helston Central
HTC10/0116	06/08/10	2 boxes of used medical waste found.	Behind Factory Shop, Five Wells Lane	Contacted Environmental Health and Refuse and Recycling team	327942	Helston Central
HTC10/0117	06/08/10	Commercial Wheelie bin being left on pavement by Flora Cinema, rubbish littering pavement and road looking unsightly, waste is not collected until a Monday.	Wendron Street	Contacted Refuse and Recycling team		Helston Central
HTC10/0118	06/08/10	Dead bird in road	Coinagehall Street	Filed a dead animal report form		Helston Central
HTC10/0119	06/08/10	Large cardboard recycling bag been left on road by Recycling team on Wednesday and not yet collected	Gweal Wartha	Contacted Refuse and Recycling team		Helston North