Complaints

Week Commencing 26th July 2010

Our Reference	Date	Problem/Fault	Location	Action taken	Other Reference	Cornwall Council Ward
HTC10/0101	26/07/10	Light damaged by bowling green - top ripped off and wiring exposed. Also light on Monument not working	By the Bowling Green	Informed Highways	316747	Helston Central
HTC10/0102	26/07/10	Gap by SWW manhole, caused an elderly lady to fall and cut her knee	Bottom of Horse & Jockey Lane, Meneage Street	Reported to Highways		Helston Central
HTC10/0103	26/07/10	Shrubbery overgrown obstructing view of vehicles using the road.	Penhellaz Hill	Reported to Highways		Helston Central
HTC10/0104	27/07/10	Weeds and litter along footpath	Footpath from Bowling Green to Castle Green Car Park	Reported to Highways & Environmental Management		Helston Central
HTC10/0105	28/07/10	Paving slab cracked and very loose	Outside Miller & Son Estate Agents in Meneage Street, Helston	Reported to Highways		Helston Central
HTC10/0106	28/07/10	Part of metal cover of submerged drain gulley that runs across the pavement is loose.	Outside the Nationwide in Menage Street	Reported to Highways		Helston Central
HTC10/0107	29/07/10	Pedestrian access around scaffolding not sufficient causing people with puch chairs to walk in the road.	Scaffolding on Red Lion, Church Street	Reported to Highways		Helston Central
HTC10/0108	30/07/10	Shrubbery overgrown obstructing view of vehicles using the road.	Penhellaz Hill	responses back from some owners to say that works are in hand.		Helston Central
HTC10/0109	30/07/10	Safety gates for play area enclosure not closing properly, enabling children to leave the play area	Play Area in Coronation Park	Reported to Environmental Management		Helston South