Complaints

Week Commencing 4th January 2010

Our Reference	Date	Problem/Fault	Location	Action taken	Other Reference	Cornwall Council Ward
HTC10/0001	04/01/10	Cobble missing from pavement	Bottom of Horse & Jockey Lane	Contacted Highways		Helston Central
HTC10/0002	04/01/10	Garden gate not shutting due to fence panel and post being bent under weight of Buddleia bush growing against it	Inside Trengrouse way amenity area, gate belongs to 9 Trevenen Road	Complaint referred from Cornwall Council - HTC contacted RTS Garden Maintenance.		Helston Central
HTC10/0003	05/01/10	Water coming out of Beehive Bar flowing onto pavement, concerns about it freezing.	Beehive, Coinagehall Street	Tried contacting Beehive, however no contact number and no-one answering door. Contacted Cornwall Council, spoke to Environmental Health but were unable to help, suggested we contact Highways.	***Water was due to the pub cleaning alleyway, as this is done weekly and is running into kennels this has been reported to Environmental Health***	Helston Central