

Complaints

Week Commencing 28th September 2009

Our Reference	Date	Problem/Fault	Location	Action taken	Other Reference	Cornwall Council Ward
HTC09/0019	28/09/09	Personal shopping trolley (not supermarket trolley) flytipped on pavement outside residents gateway. Resident was concerned that it could be knocked into the road.	Trengrouse Way	Reported to Cornwall Council Refuse & Recycling who were going to remove trolley.		Helston Central
HTC09/0020	28/09/09	Dog mess on pavement and behind scout hut.	Footpath in King George V Play Area and area surrounding Scout Hut	Reported to Dog Warden who agreed to step up patrols in the area		Helston Central
HTC09/0021	30/09/09	No sign at bottom of granite steps to indicate the toilets are immediately there. Resident had had people wandering up to Cross Street looking for them.	Toilets behind Guildhall	Reported to Environmental Health		Helston Central
HTC09/0022	30/09/09	Overgrown footpath	Gander Lane (top end by Osborne Parc)	Reported to Highways		Helston Central
HTC09/0023	30/09/09	Overgrown footpath	Footpath leading from Godolphin Road to Tenderah Road (running alongside Godolphin House Care Home)	Reported to Highways		Helston Central
HTC09/0024	02/10/09	New Lights in Coinagehall Street, not in keeping with conservation area	Coinagehall St	Complainant wanted to ring Highways direct		Helston Central
HTC09/0025	02/10/09	Street light at wrong angle, shining into drivers eyes up Meneage Street. Could cause problems with their vision at night.	Light on Lloyds Bank, Market Place, top of Coinagehall Street	Reported to Highways		Helston Central
HTC09/0026	02/10/09	Street light at wrong angle shining into bedroom window of properties on opposite side of road	Coinagehall St	Reported to Highways		Helston Central