Complaints

Week Commencing 21st September 2009

Our Reference	Date	Problem/Fault	Location	Action taken	Other Reference	Cornwall Council Ward
HTC09/0011	21/09/09	Electricity supply box for street light had been vandalised and electricity cables were exposed.	Coinageope, off Coinagehall Street	Town Warden attempting to cordon off. Reported to Cornwall Council and urgent. CC getting someone to site ASAP		Helston Central
HTC09/0012	22/09/09	Length of grill drain loose in pavement.	Meneage Street, o/s Nationwide B/S	Contacted Highways		Helston Central
HTC09/0013	22/09/09	Rivots holding temporary metal plates in the road raised up	Clodgey Lane/Trengrouse Way junction	Contacted Highways. Complaint passed on to Highways Steward who contacted contractor to recitify the problem		Central & North
HTC09/0014	23/09/09	Rivet holding tempory metal plate still raised up	Clodgey Lane/Trengrouse Way junction	Chontact Highways again, will pass on to highways steward on will ensure that May Gurney sort out the problem		Central & North
HTC09/0015	23/09/09	Late night noise from older kids. Adults in Playarea up to 3am playing football, using swings, drinking etc	Bulwark Play area	Town warden reported to PCSO		South
HTC09/0016	23/09/09	Dog fouling in between blocks and especially along top road near gargages. Lack of bins in area sighted as one reason for this.	Bulwark, parts of Gwealmeneth Estate	Cornwall Council		South
HTC09/0017	23/09/09	Hedges/verges overgrown and unslightly, especially on main route into Helston	Furry Way	Town Warden speaking to Cornwall Council		South & Central
HTC09/0018	23/09/09	Hedges/verges overgrown infringement onto footpaths by undergrowth.	Furry Way	Town Warden speaking to Cornwall Council		South & Central