

Complaints

Week Commencing 24th August 2009

Date	Problem/Fault	Location	Action taken	Reference
24/08/09	Message left on Answering machine regarding 8 weeks of hammering and banging, wanted the persons involved prosecuted.	Church Street	Message was unclear. Persons name could not be understood. Address was unclear as they couldn't remember their flat no.. Mentioned an address, but was unclear if was their address or that where works were going on. Didn't give a phone number to contact. Insufficient details to pass on the Environmental Health or to contact complainant. Unfortunately unable to take further action	
24/08/09	Broken glass all over the ramps in the skate park	Skate Park, Coronation Park	Reported to Camborne Contact Centre as a priority.	
24/08/09	Lighting in King George V Play area not working. Leading to groups gathering in area and anti-social behaviour issues	King George V amenity Area alongside pathway	Reported to Isaac House.	
24/08/09	Footpath hedges overgrown, dog fouling and general untidyness of undergrowth	Footpath from Pendeen Parc down to Lowertown	Rob Saunders asked to investigate and trim if necessary.	
25/08/09	Section where small piece of paving slab was not replaced but filled with an aggregate/ concrete mix is starting to break up and causing a potential trip hazard	Church Street by junction with Cross Street, where it was dug up in early May	Reported to Highways	
25/08/09	Pavement very overgrown with brambles. Problem appears to be caused by a private hedge. Concerns were raised as children were due to go back to school next week and would have to pass area and member of the public felt that you would need to go into road to pass with push chair	Beginning of Parc Eglos	Reported to Highways	
25/08/09	Pavement overgrown with brambles which appear to have originated for Cornwall Council owned play area.	Pavement adjacent to Wellmore Play Area, Cades Parc	Reported to Highways	
25/08/09	Condition of the grass verge	The Furry	Problem reported numerous times before and told only cut if hazard to vehicles. Have reported complaint onto Highways and also gave member of the public contact number from Highways to contact direct. Also passed information on to Charlotte Chadwick to see if she could help.	
26/08/09	Crossing at traffic lights not emitting audible beep when safe to cross. Member of the public was concerned as he had prevent a young child from crossing when traffic lights were green and thought this might have added to the confusion.	Traffic Lights on Coinagehall Street, Side near Coinage Ope	Reported to Highways	
27/08/09	Condition of the grass verge	Falmouth Road, opp. Gwealdues Hotel near Gwealmayowe Caravan Park	Reported to Highways. Also gave complainant Highways number and contact details for Local Cornwall Councillor.	
27/08/09	Parking on footpaths, junctions and over drop points on kerb. Especially weekends and evenings. Causing problems for disabled chair to get through	Corner of Chytroose Close and Tremenheere Avenue	was reported to Town Warden who passed it onto police and provided complainant with police contact details.	