Complaints

Week Commencing 2nd November 2009

Our Reference	Date	Problem/Fault	Location	Action taken	Other Reference	Cornwall Council Ward
HTC09/0049	03/11/09	Large build up of Pigeon Waste becoming a Health Hazard	Wheel Barrow Lane, off Church Street	Contacted Environmental Health Dept at Cornwall Council to ask them to remove - *removed 4/11/09*		Helston Central
HTC09/0050	03/11/09	The concrete step on entering the Memorial Side of the Monument is raised to high for elderly to step over.	Monument, Coinagehall Street	Informed Highways Response from Highways 4/11/09: *Our Community Highway Steward has been out today & inspected the kerb at Coinagehall Street.The step in question is not part of the highway and therefore we do not maintain this area.The step measures 100mm in height which is in fact lower than a normal kerb height which is normally 120mm so in theory should not be a problem.*		Helston Central
HTC09/0051	03/11/09	Street Lamps not working (lamp numbers 050/051/052)	King George V Ammenity Area & Outside Helston Gunsmiths, Water-ma-Trout (number unknown)	Reported to Highways. King George V has been reported and fixed before.		Helston Central/ Helston North