Complaints

Week Commencing 19th October 2009

Our Reference	Date	Problem/Fault	Location	Action taken	Other Reference	Cornwall Council Ward
HTC09/0043	19/10/09	Substantial hole in pavement.	Outside Epworth Hall, coinagehall street	Contacted Highways		Helston Central
HTC09/0044	19/10/09	Public Toilets closed for Winter Period with no notice on them to direct public to nearest available toilet	Monument Toilets, Coinagehall Street	Contacted Cornwall Council to ask them to advise us of times and locations of all open toilets in Town over Winter Period to enable us to assist public.		Helston Central
HTC09/0045	20/10/09	Kennel blocked in water overflowing down street	Godolphin Road opposite Police Station	Town Warden cleared leaves which were causing water to overflow. Found that kennel was partial blocked with 2-3 inches of silt. This was reported to Highways		Helston Central
HTC09/0046	22/10/09	Complaint about the street lamps in main streets on constantly during the day	Coinagehall Street and Meneage Street	Spoken Highways already about this issue and have been told that as they are new lights they are still being tested. We are monitoring them and if they continue to be left on, will contact them again.		Helston Central