Complaints

Week Commencing 12th October 2009

Our Reference	Date	Problem/Fault	Location	Action taken	Other Reference	Cornwall Council Ward
HTC09/0036	12/10/09	Manhole/Drain cover in need of replacing. Frame rusted, and cover tilting open.	Drill Hall Yard Car park	reported to Southwest Water (referred to Highways as this is not a SWW drain)	SWW ref 1711487	Helston Central
HTC09/0037	12/10/09	Number of trees felled	Castle Green Car park	reported to Tree Officer at Cornwall Council		Helston Central
HTC09/0038	12/10/09	Rat siting	The cobbled area along side of Guildhall	reported to Environmental Heath at Cornwall Council		Helston Central
HTC09/0039	14/10/09	Pedestrian lights at traffic lights have been knocked by bus or lorry and turned to face away from pedestrians	Top of Church Street	Reported to Highways		Helston Central
HTC09/0040	14/10/09	Overgrown hedge encroaching pavement, making pedestrians walk around it into road	3 Bullock Lane	Reported to Highways to contact resident		Helston South
HTC09/0041	14/10/09	No handwash in Coronation Park toilets	Coronation Park toilets	reported to Environmental Management at Cornwall Council		Helston South
HTC09/0042	15/10/09	Metal grate covering kennel allowing pedestrians to get on and off buses has been moved by 15inches, in need of resetting	Outside JJ News, Coinagehall Street	Reported to Highways		Helston Central