Complaints

Week Commencing 5th October 2009

Our Reference	Date	Problem/Fault	Location	Action taken	Other Reference	Cornwall Council Ward
HTC09/0027	06/10/09	Privet hedges grown too tall, blocking light into houses	Along Prospect Place	Telephoned RNAS Culdrose as they are responsible for the cutting of these hedges. Advised complainant of the Estate Manager's name/address.		Helston Central
HTC09/0028	07/10/09	Flooding in road due to build up of leaves in kennels. This is causing a large amount of water to flow into road and onto pavements, causing pedestrians to get wet by vehicles driving up the road. Man holes are starting to lift at the bottom of Shoot Hill as well.	Godolphin Road	Contacted Highways. Complainant had also contacted Highways direct prior to telephoning.		Helston Central
HTC09/0029	07/10/09	Parking on the pavement.	Bosnoweth	Letter to Helston Police Inspector		Helston North
HTC09/0030	08/10/09	Parked cars obstructing a pavement	Vyvyan Place	Town Warden to investigate and inform Coastline Housing		Helston Central
HTC09/0031	08/10/09	Pavement reinstated with asphalt in the Conservation Area	Junction of Cross St. & Church St.	Reported to Highways		Helston Central
HTC09/0032	09/10/09	Damage to roadway/edge of kennel. This one was reported on 20th August but has not been repaired yet. It is a trip hazard and has already caused one elderly lady to have a fall	Outside 7, Almshouse Hill, Helston	Reported to Highways		Helston Central
HTC09/0033	09/10/09	12" Section of granite broken off at roadside edge of grill at bottom of kennel. This one was reported on 15th September and was repaired but has been damaged in the same place again.	Outside Care & Co, Coinagehall Street	Reported to Highways		Helston Central
HTC09/0034	09/10/09	Slope leading up to car park at Tyack Road Carpark (just along from Onestop shop) is very slippery.	Tyack Road Carpark	Reported to Highways		Helston Central
HTC09/0035	09/10/09	Skateboarding on steps of Methodist Church	Coinagehall Street	Reported to Police		Helston Central